

Keller Williams: Rawls Group

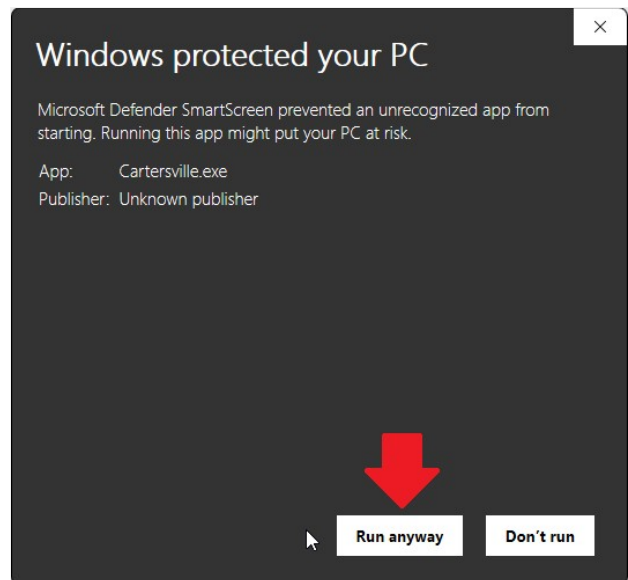
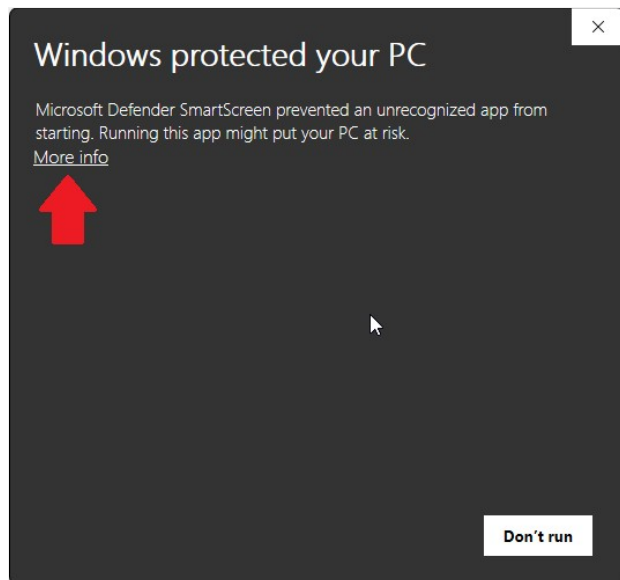
Windows - Install Guide

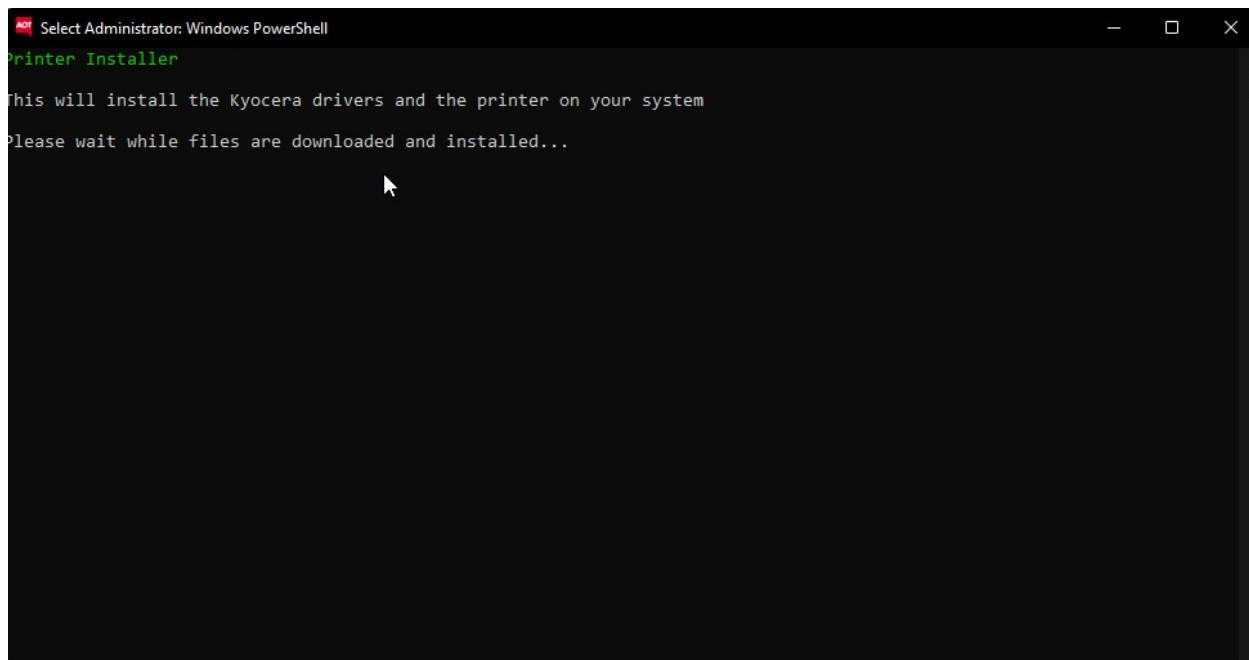
Download then run the Installer and wait for it to finish.

Note: If you are having trouble downloading please disable your antivirus temporarily.

The screenshot shows the Keller Williams Rawls Group Downloads website. The header includes the AOT Office Technologies logo and AOT Support link on the left, and Home, Downloads, and Help links on the right. The main heading is "Keller Williams" with the subtitle "Rawls Group Downloads". Below this, there are five download cards arranged in two rows. Each card represents a different location and offers download links for Windows, Mac, and MyQ. The locations are: MC178 - KWAN - East Cobb, MC247 - KWAP - Dunwoody, MC271 - KWPR - Brookhaven, MC156 - KWFA - Sandy Springs, and MC372 - KWCS - Cityside. The footer contains the copyright notice: "© 2025 AOTSUPPORT.COM. All rights reserved."

Location	Windows	Mac	MyQ
MC178 - KWAN - East Cobb	Download	Download	Download
MC247 - KWAP - Dunwoody	Download	Download	Download
MC271 - KWPR - Brookhaven	Download	Download	Download
MC156 - KWFA - Sandy Springs	Download	Download	Download
MC372 - KWCS - Cityside	Download	Download	Download

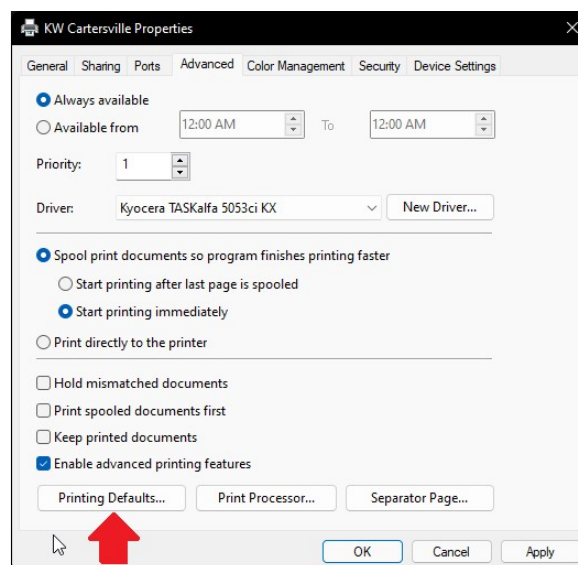
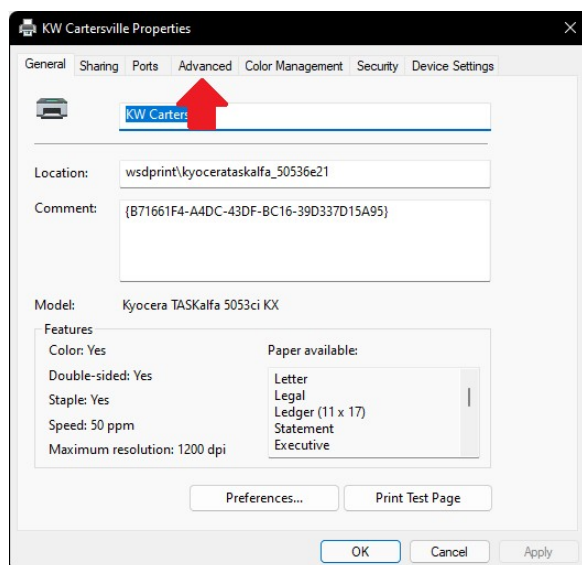




Once the installer finishes it will close automatically and the Printer Properties below will open.

Printer Properties

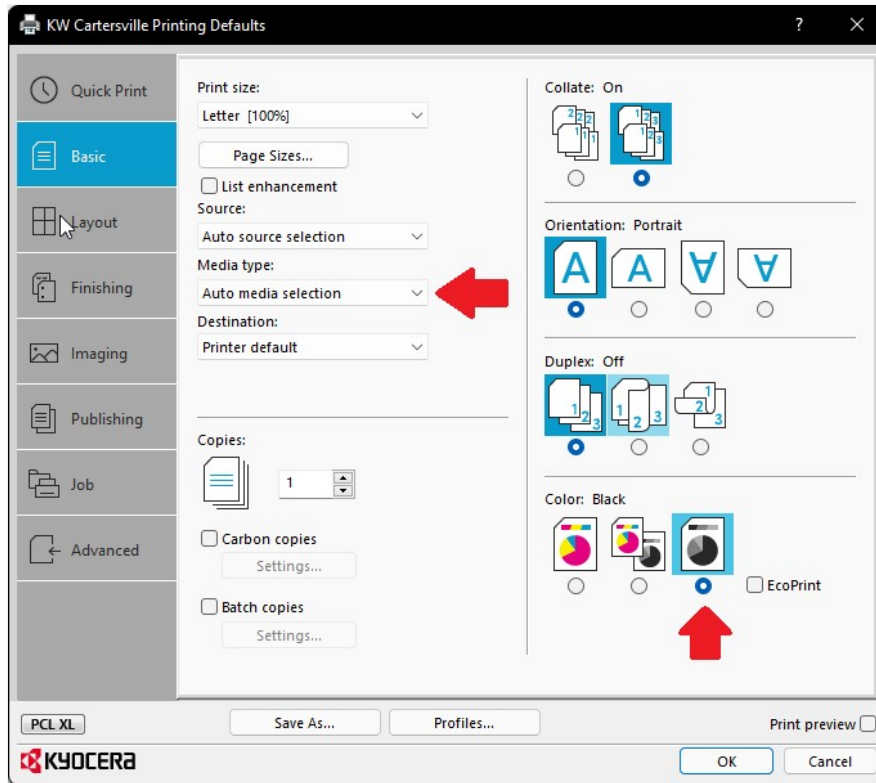
Once the install finishes you will be presented with this window.
Click on the Advanced Tab and proceed to the next step.



Driver Defaults

Click the "Printing Defaults..." then change the following.
Media Type: Auto Media Selection
Duplex: Off
Color: Black

Once finished Click the "OK" button



Adding Device Options

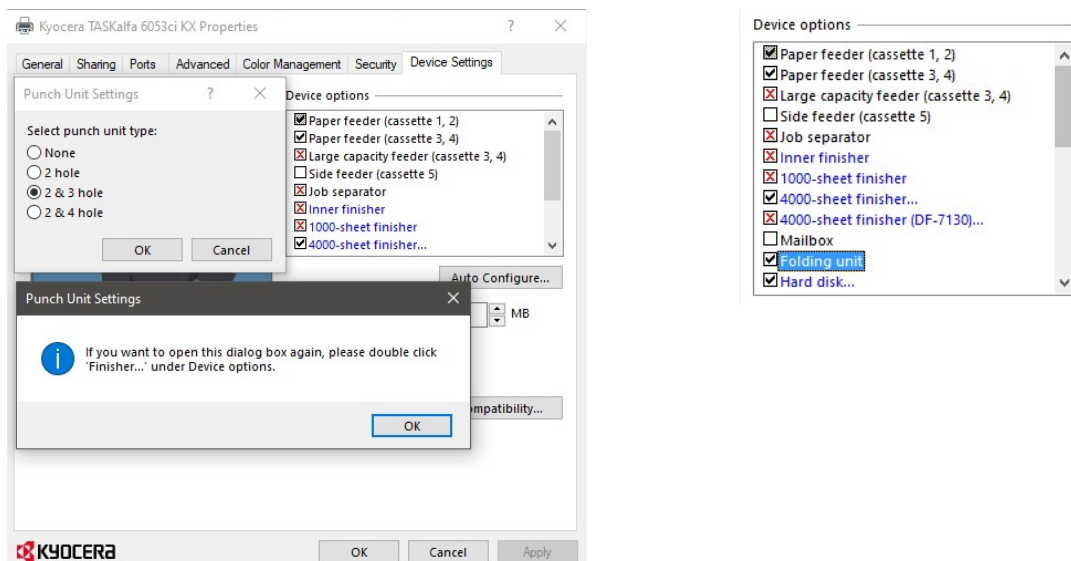
Click Device Settings

Put a check mark in the following options:

Paper Feeder (3,4)

4000-sheet finisher... (When the pop up opens choose 2 & 3 hole and press ok, then press ok on the next pop up window)

Folding Unit



Your Driver Install Is complete. Press the OK button on the printer dialog window and proceed to the MyQ Install Guide.

MyQ Install | MC178, MC247, MC271

Download the MyQ installer for the correct Market Center then run the installer by following the steps below.

AOT Support

Home
Downloads
Help

Keller Williams

Rawls Group Downloads

MC178 – KWAN – East Cobb

Windows

Mac

MyQ

MC247 – Kwap – Dunwoody

Windows

Mac

MyQ

MC271 – KWPR – Brookhaven

Windows

Mac

MyQ

MC156 – KWFA – Sandy Springs

Windows

Mac

MyQ

MC372 – KWCS – Cityside

Windows

Mac

MyQ

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Running the Installer

Click next until you reach the screen asking for a server address. Type the server address for the location you are at into the field then click into the server port box so the next button becomes active.

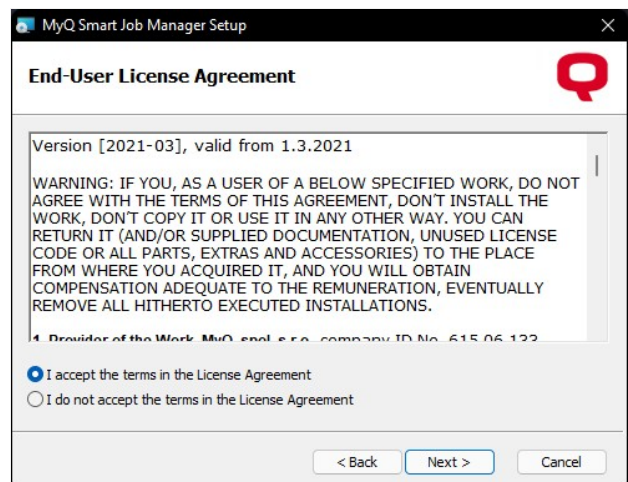
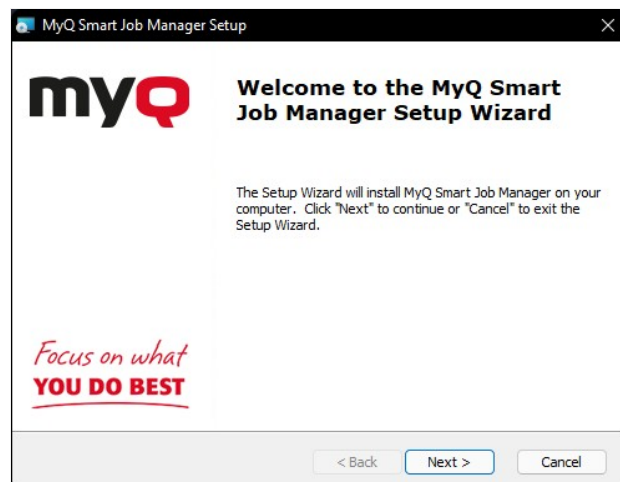
Select Install then select Yes on the next window that opens.

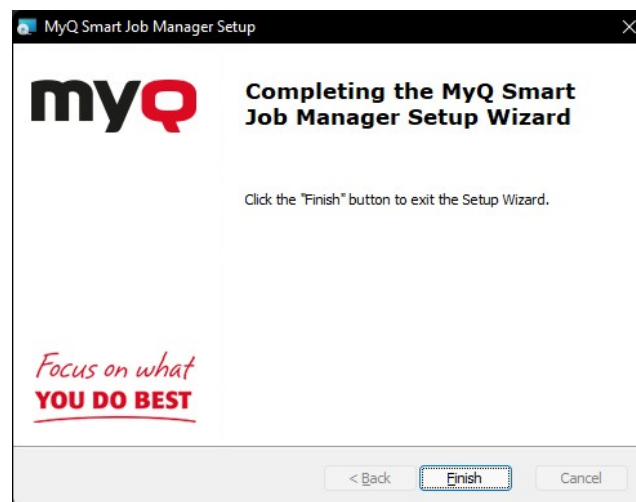
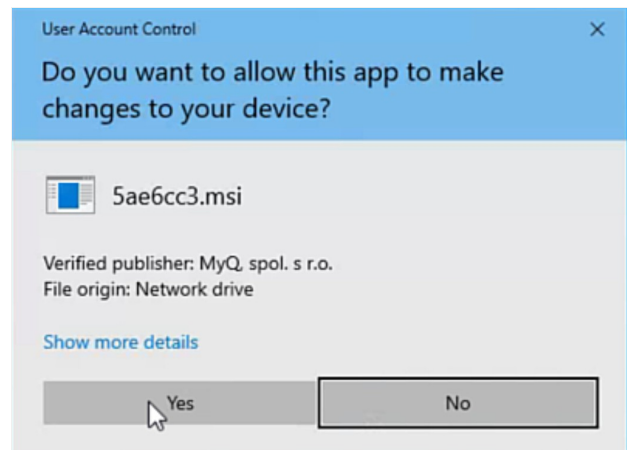
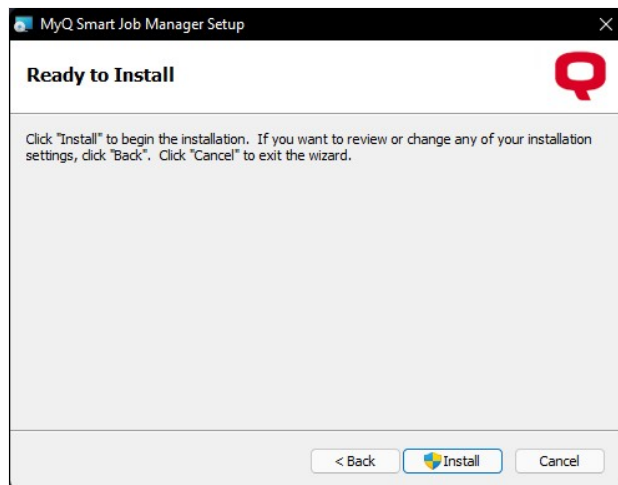
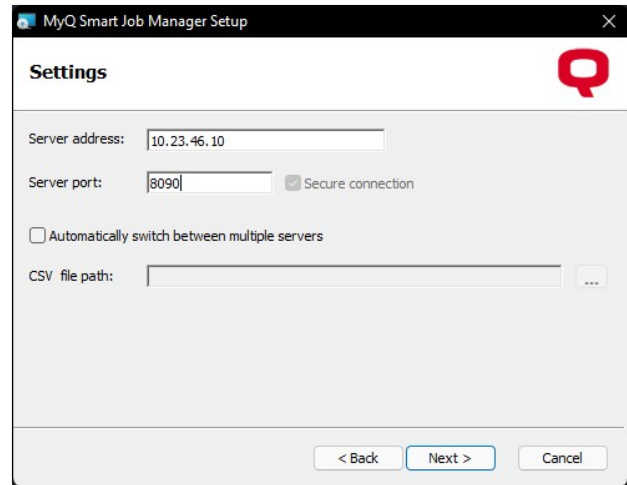
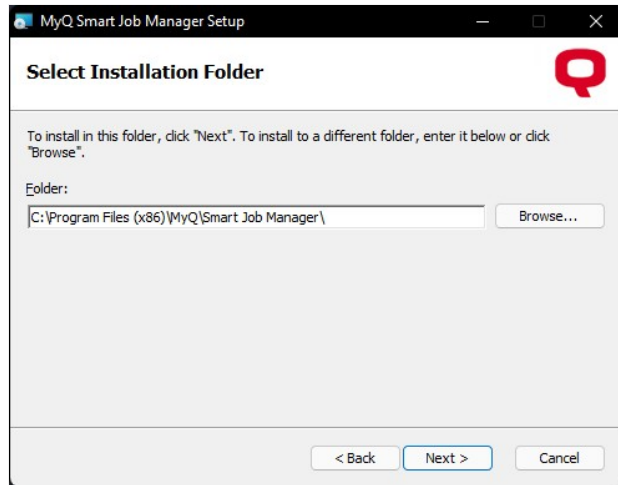
Finally Click Finished.

Important Note: Do not change the Server port, just click in the box so you can click the next button.

Location	Server Address
MC178 - KWAN - East Cobb	10.0.3.10
MC247 - Kwap - Dunwoody	192.168.1.10

Location	Server Address	Client ID	Secret
MC271 - Brookhaven	10.39.26.197	1A14C35F-17C2-4950-BE09-2912D6EABD28	54bd3a94efdb0c34835979bf5f59fa26f55f51cf



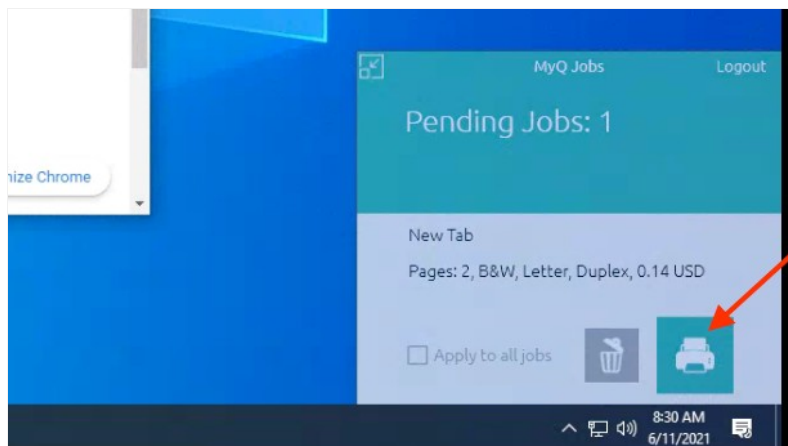
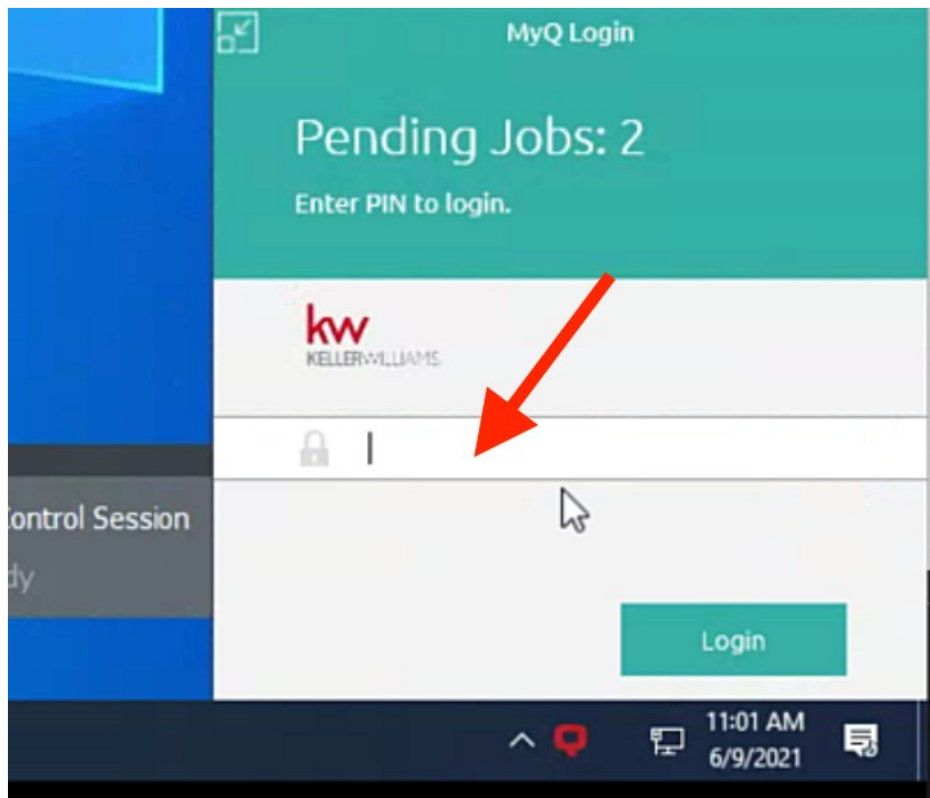
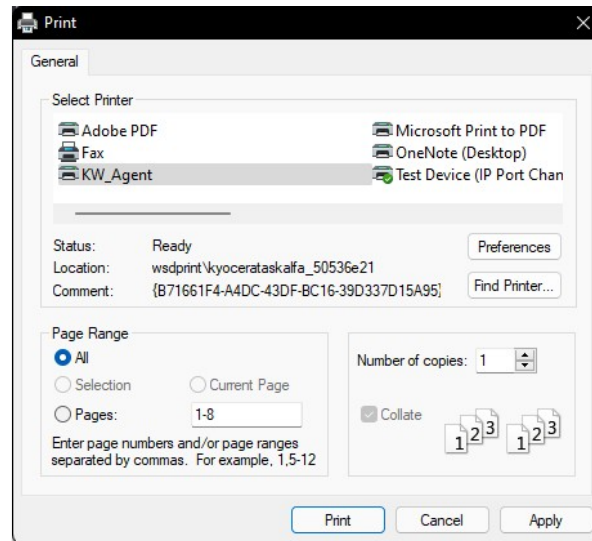


Printing with MyQ on Windows

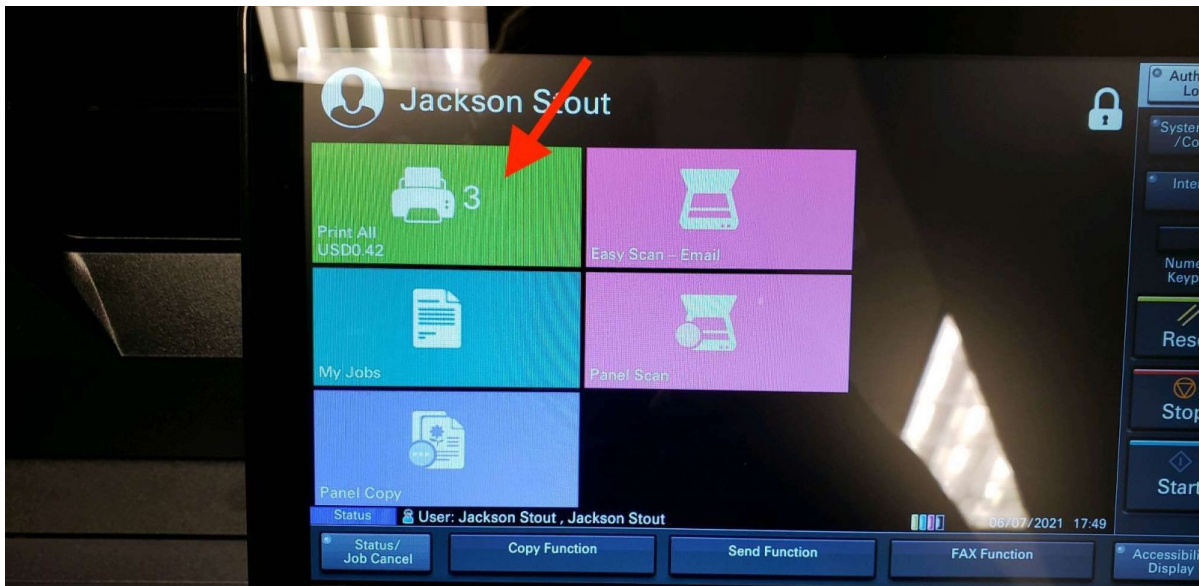
Now that the print driver and MyQ are installed you are ready to start printing!

Choose the KW_Agent Printer from the print dialog and press print. The green window in the bottom right will open asking for your pin code. type in your pin code and press Login.

KEY CONCEPT: Users no longer print directly to a KW printer. All print jobs are now going to a network queue named "KW_Agent". Once you send the print job to the queue, approach ANY of the new Kyocera printers . Use your copy code to logon to the copier. Your job will be waiting for you. Press the green Print All button and your job will finish.



Type in your accounting code in the "Accounting field"



MyQ Install | MC156

Download the Installer

Download the MyQ installer for the correct Market Center then run the installer by following the steps below.

AOT Support

Home Downloads Help

Keller Williams

Rawls Group Downloads

MC178 – KWAN – East Cobb

Windows Mac

MyQ

MC247 – KWAP – Dunwoody

Windows Mac

MyQ

MC271 – KWPR – Brookhaven

Windows Mac

MyQ

MC156 – KWFA – Sandy Springs

Windows Mac

MyQ

MC372 – KWCS – Cityside

Windows Mac

MyQ

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Running the Installer

Click next until you reach the screen asking for a server address. Type the server address for the location you are at into the field then click into the server port box so the next button becomes active.

Select Install then select Yes on the next window that opens.

Finally Click Finished.

Important Note: Do not change the Server port, just click in the box so you can click the next button..

Location	Server Address
MC156 - KWFA - Sandy Springs (First Atlanta)	172.16.19.240

MyQ Desktop Client Setup

myQ

Welcome to the MyQ Desktop Client Setup Wizard

The Setup Wizard will install MyQ Desktop Client on your computer. Click "Next" to continue or "Cancel" to exit the Setup Wizard.

Focus on what
YOU DO BEST

< Back **Next >** Cancel

MyQ Desktop Client Setup

End-User License Agreement

Version [2021-03], valid from 1.3.2021

WARNING: IF YOU, AS A USER OF A BELOW SPECIFIED WORK, DO NOT AGREE WITH THE TERMS OF THIS AGREEMENT, DON'T INSTALL THE WORK, DON'T COPY IT OR USE IT IN ANY OTHER WAY, YOU CAN RETURN IT (AND/OR SUPPLIED DOCUMENTATION, UNUSED LICENSE CODE OR ALL PARTS, EXTRAS AND ACCESSORIES) TO THE PLACE FROM WHERE YOU ACQUIRED IT, AND YOU WILL OBTAIN COMPENSATION ADEQUATE TO THE REMUNERATION, EVENTUALLY REMOVE ALL HITHERTO EXECUTED INSTALLATIONS.

1. Provider of the Work. MyQ, spol. s r.o., company ID No. 615 06 133, with its registered office at Českomoravská 2420/15, Libeň, 190 00 Praha 9, registered in the Commercial Register held with the Municipal Court in Prague, section C, insert 29842 (hereinafter referred to as the "Provider") is an author of a certain computer program (software) under the trade name MyQ, in the following versions: MyQ Smart Edition, MyQ Enterprise Edition, MyQ Government Edition.

☒ I accept the terms in the License Agreement

☐ I do not accept the terms in the License Agreement

< Back Next > Cancel

MyQ Desktop Client Setup

Select Installation Folder

To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".

Folder:

C:\Program Files\MyQ\Desktop Client\

Browse...

< Back **Next >** Cancel

MyQ Desktop Client Setup

Server Settings

☒ Use fixed server address

Server address:

Server port:

☐ Get server address via Central server API

Server address:

Server port:

☐ Get server address from CSV file

CSV file path:

☐ Validate server certificate

The certificate must be trusted in the local machine

< Back Next > Cancel

MyQ Desktop Client Setup

User Authentication

Login

☒ PIN

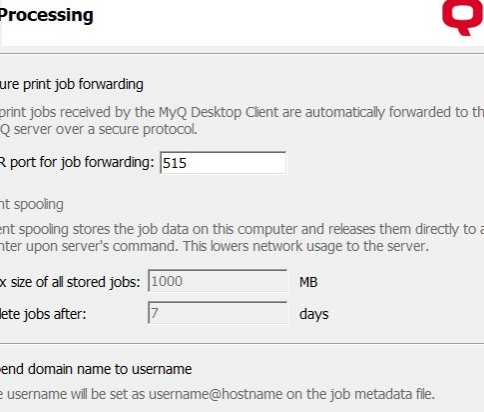
☐ Username and password

☐ ID Card

☒ Remember Me

If disabled, the authentication dialog pops up for each job.

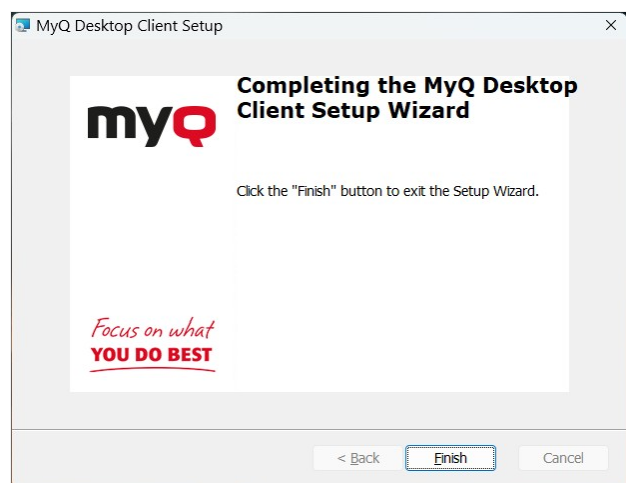
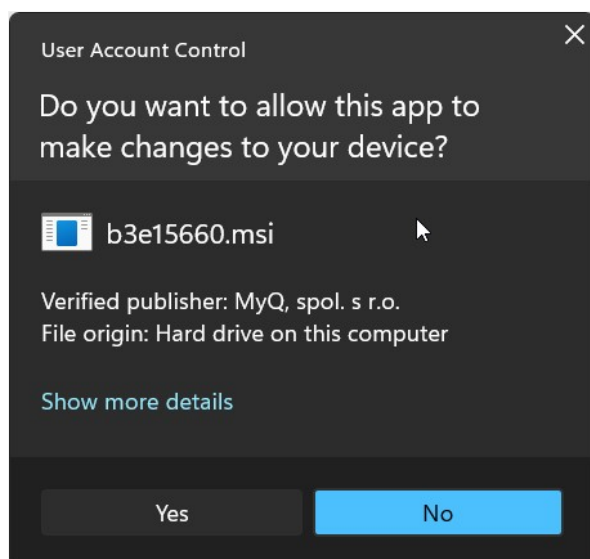
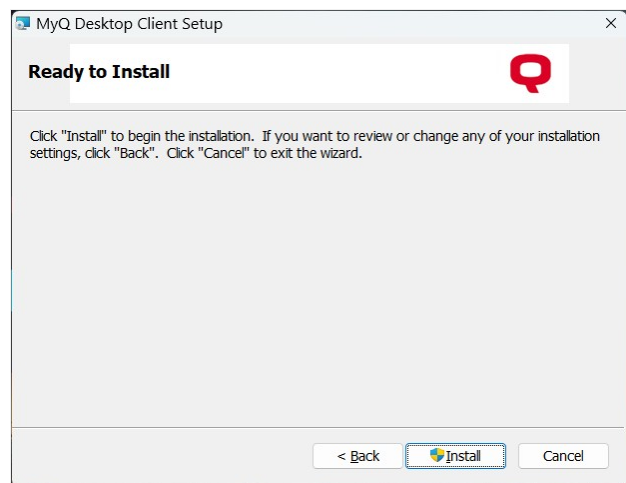
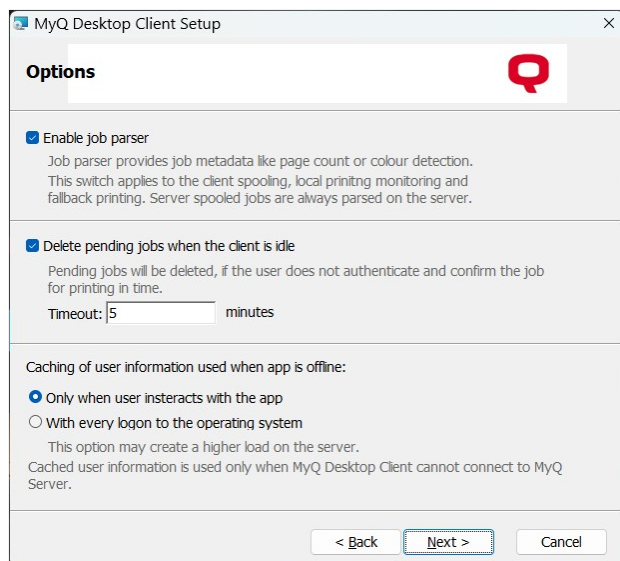
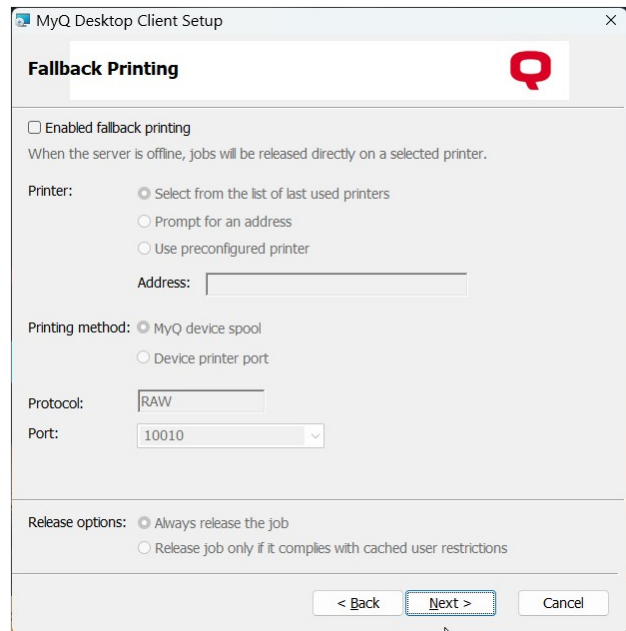
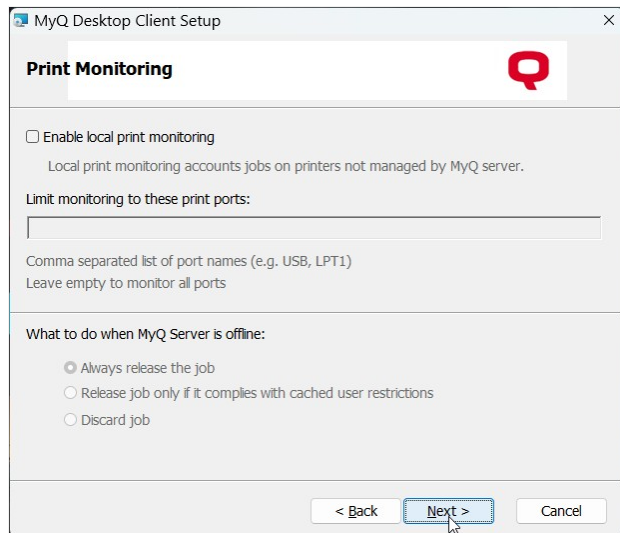
< Back Next > Cancel



The screenshot shows the 'Job Processing' section of the 'MyQ Desktop Client Setup' window. The window has a title bar with the text 'MyQ Desktop Client Setup' and a close button. The 'Job Processing' section has a red 'Q' logo in the top right corner. It contains three main options, each with a checkbox and a description:

- ☒ **Secure print job forwarding**
All print jobs received by the MyQ Desktop Client are automatically forwarded to the MyQ server over a secure protocol.
LPR port for job forwarding:
- ☐ **Client spooling**
Client spooling stores the job data on this computer and releases them directly to a printer upon server's command. This lowers network usage to the server.
Max size of all stored jobs: MB
Delete jobs after: days
- ☐ **Append domain name to username**
The username will be set as username@hostname on the job metadata file.

At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a blue border, and a mouse cursor is pointing at it.

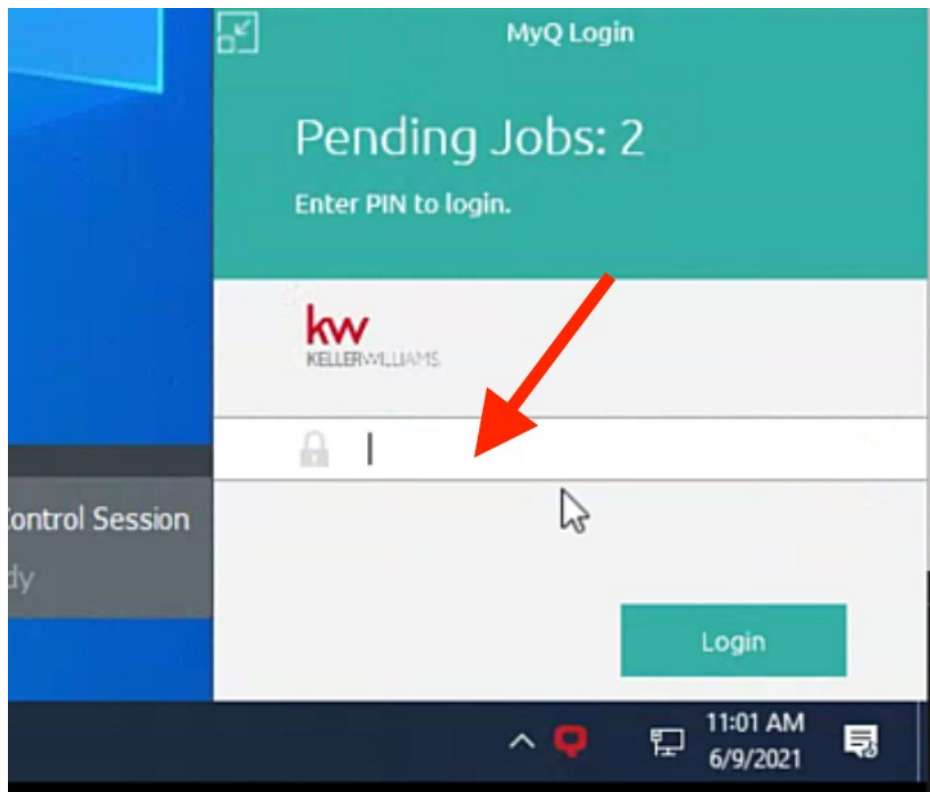
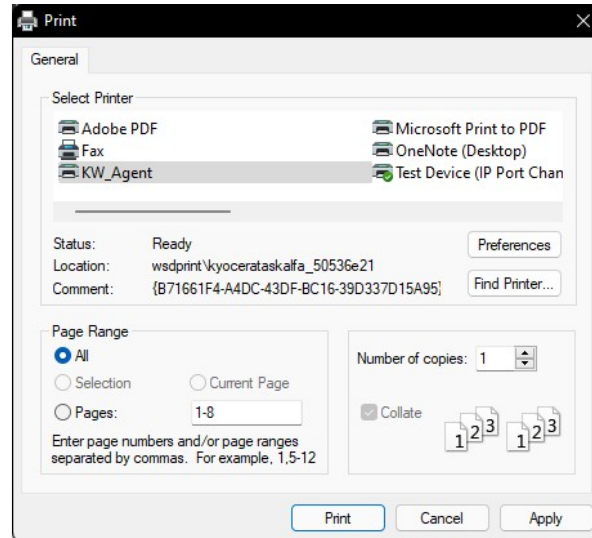


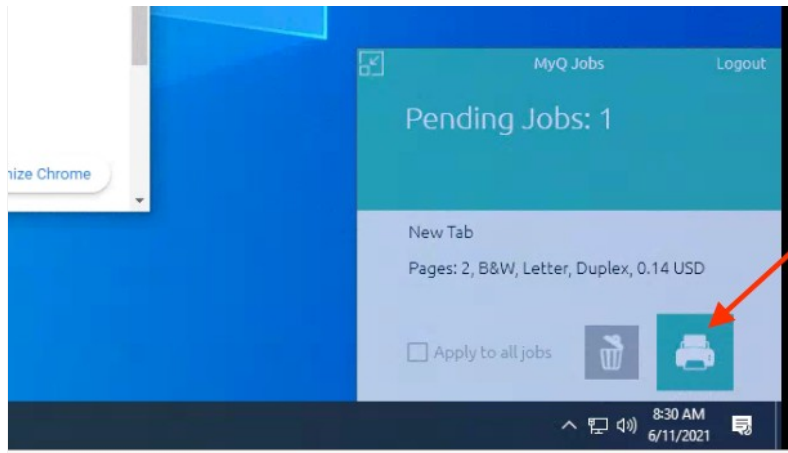
Printing with MyQ on Windows

Now that the print driver and MyQ are installed you are ready to start printing!

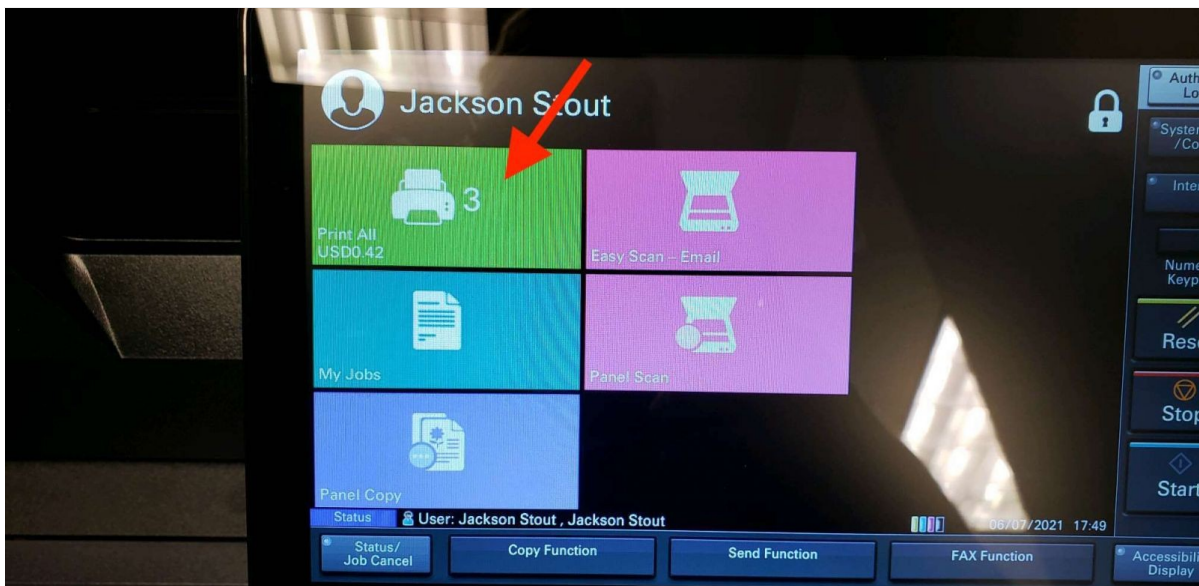
Choose the KW_Agent Printer from the print dialog and press print. The green window in the bottom right will open asking for your pin code. type in your pin code and press Login.

KEY CONCEPT: Users no longer print directly to a KW printer. All print jobs are now going to a network queue named "KW_Agent". Once you send the print job to the queue, approach ANY of the new Kyocera printers . Use your copy code to logon to the copier. Your job will be waiting for you. Press the green Print All button and your job will finish.





Type in your accounting code in the "Accounting field"



MyQ Install | MC372

Download the Installer

Download the MyQ installer for the correct Market Center then run the installer by following the steps below.

AOT Support

Home
Downloads
Help

Keller Williams

Rawls Group Downloads

MC178 – KWAN – East Cobb

Windows

Mac

MyQ

MC247 – KWAP – Dunwoody

Windows

Mac

MyQ

MC271 – KWPR – Brookhaven

Windows

Mac

MyQ

MC156 – KWFA – Sandy Springs

Windows

Mac

MyQ

MC372 – KWCS – Cityside

Windows

Mac

MyQ

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Running the Installer

Click next until you reach the screen asking for a server address. Type the server address for the location you are at into the field then click into the server port box so the next button becomes active.

Select Install then select Yes on the next window that opens.

Finally Click Finished.

Important Note: Do not change the Server port, just click in the box so you can click the next button.

Location	Server Address
MC372 - KWCS - Atlanta Rd	172.22.52.12
MC372 - KWCS - Douglasville	192.168.50.20

MyQ Desktop Client Setup

myQ

Welcome to the MyQ Desktop Client Setup Wizard

The Setup Wizard will install MyQ Desktop Client on your computer. Click "Next" to continue or "Cancel" to exit the Setup Wizard.

Focus on what YOU DO BEST

< Back

Next >

Cancel

MyQ Desktop Client Setup

End-User License Agreement

Version [2021-03], valid from 1.3.2021

WARNING: IF YOU, AS A USER OF A BELOW SPECIFIED WORK, DO NOT AGREE WITH THE TERMS OF THIS AGREEMENT, DON'T INSTALL THE WORK, DON'T COPY IT OR USE IT IN ANY OTHER WAY. YOU CAN RETURN IT (AND/OR SUPPLIED DOCUMENTATION, UNUSED LICENSE CODE OR ALL PARTS, EXTRAS AND ACCESSORIES) TO THE PLACE FROM WHERE YOU ACQUIRED IT, AND YOU WILL OBTAIN COMPENSATION ADEQUATE TO THE REMUNERATION, EVENTUALLY REMOVE ALL HITHERTO EXECUTED INSTALLATIONS.

4. Provider of the Work: MyQ, spol. s r.o., company ID No. 615 06 122

☒ I accept the terms in the License Agreement

☐ I do not accept the terms in the License Agreement

< Back

Next >

Cancel

On the Server Settings Page fill in the server address (**172.22.52.12**) and check the **Allow unsecure communication box**.

MyQ Desktop Client Setup

Select Installation Folder

MyQ Desktop Client Setup

Server Settings

To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".

Folder:

C:\Program Files\MyQ\Desktop Client\ Browse...

< Back Next > Cancel

Server address: 172.22.52.12

Server port: 8090

Server LPR port: 515

☒ Allow unsecure communication

☐ Automatically switch between multiple servers

CSV file path: ...

< Back Next > Cancel

On the User Authentication screen Select the drop down and change to **Login**, Check **PIN** and **Enable the "Remember Me" Feature**.

MyQ Desktop Client Setup

Additional Settings

☐ Enable local print monitoring

☒ Enable job parser for local print monitoring

Monitored ports:

Leave the field empty to monitor all ports
Separate port names with a ',' e.g.: USB, My Printer Port, LPT

☐ Client spooling

☒ Enable job parser for client spooling

Max size of all stored jobs: 1000 MB

Delete jobs after: 7 days

☐ Append domain name to username

< Back Next > Cancel

MyQ Desktop Client Setup

User Authentication

Login

☒ PIN

☐ Username and password

☐ ID Card

☒ Enable the "Remember Me" feature

Print Job Security

Set the client idle state after 300 seconds.

☐ Automatically delete pending jobs when the client is idle

< Back Next > Cancel

MyQ Desktop Client Setup

Fallback Printing

☒ Disabled

☐ Set fallback printer IP address

☐ Show popup to select fallback printer from the list of last used devices

☐ Show popup to type fallback printer IP address

Fallback printer IP address:

☐ Enable accounting of print jobs sent to fallback printer

☒ Enable Job parser for print jobs sent to fallback printer

< Back Next > Cancel

MyQ Desktop Client Setup

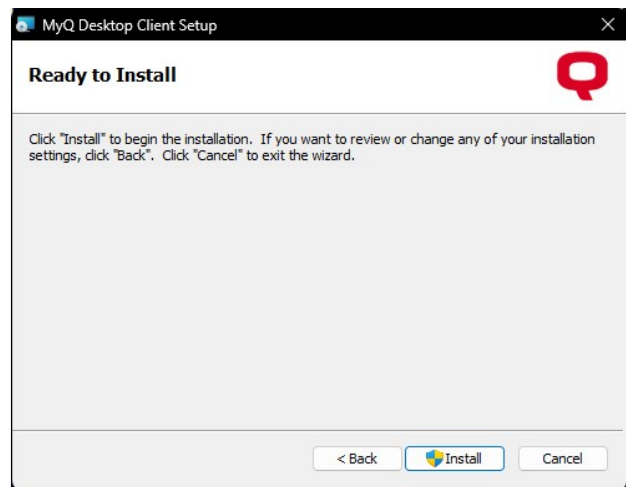
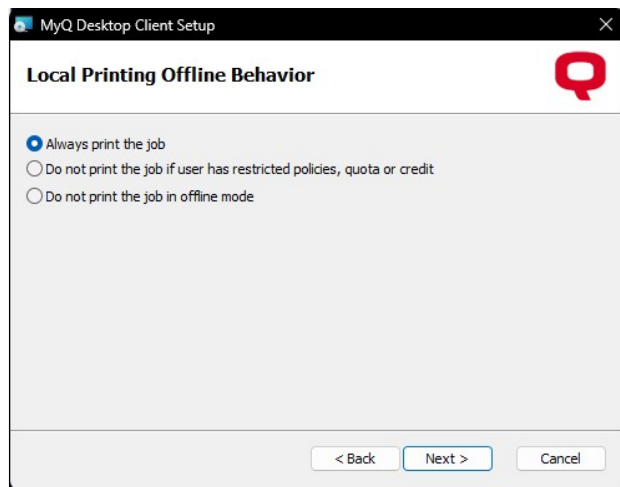
Release Job Protocol

These settings are used to release jobs to the printer when client spooling or fallback printing is used.

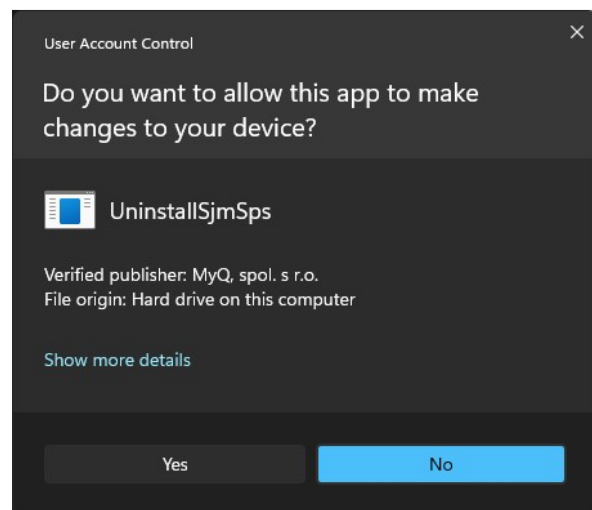
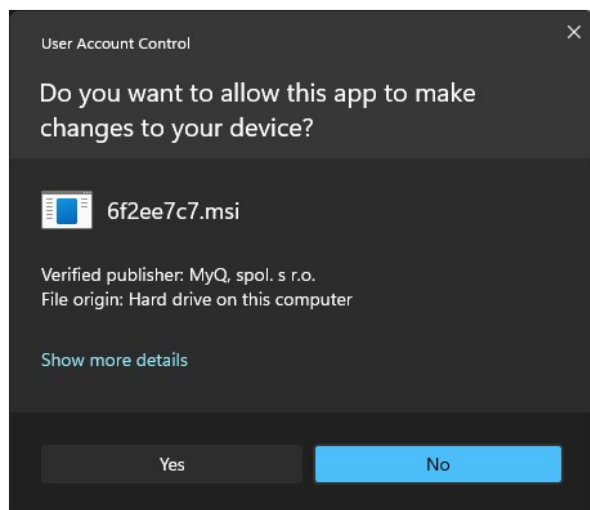
Printing protocol: RAW

Printing port: 9100

< Back Next > Cancel



When the following UAC Prompts show up, Click **YES**

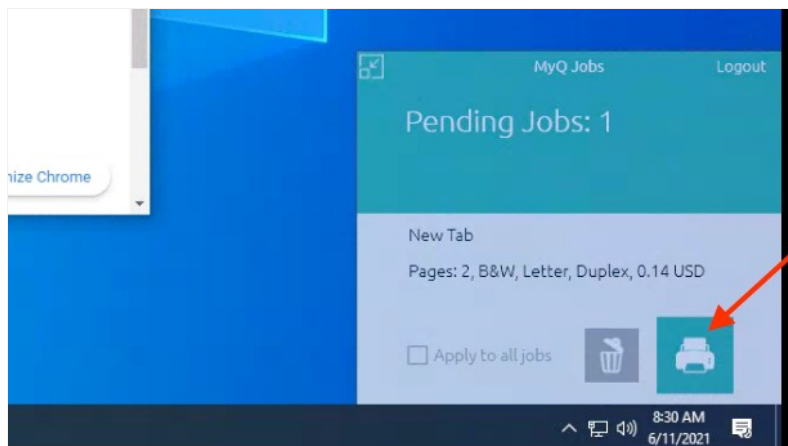
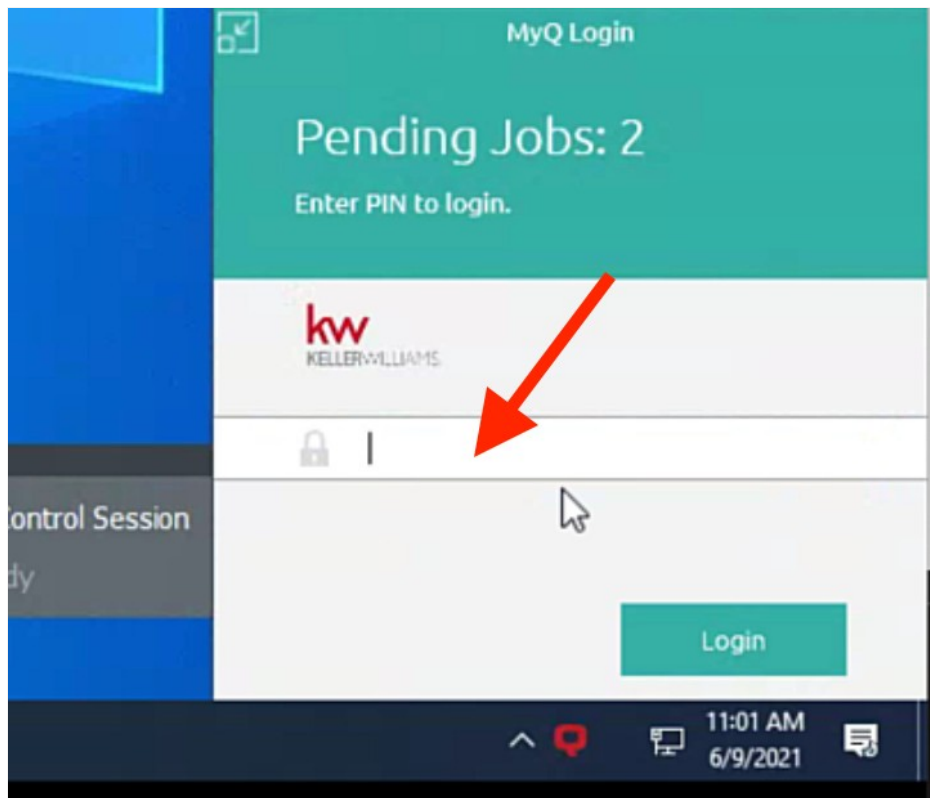
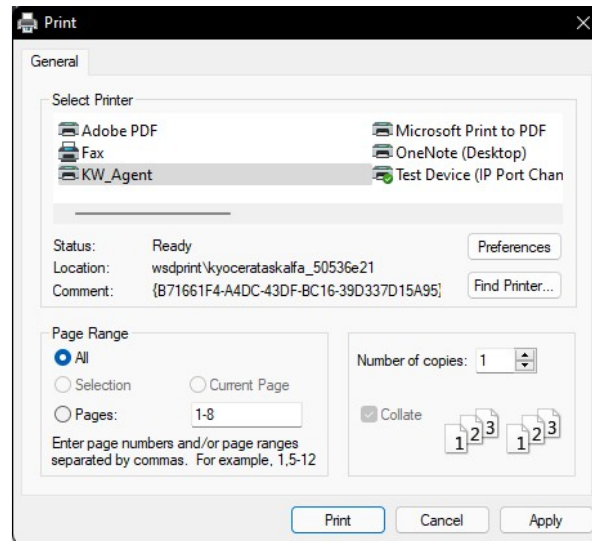


Printing with MyQ on Windows

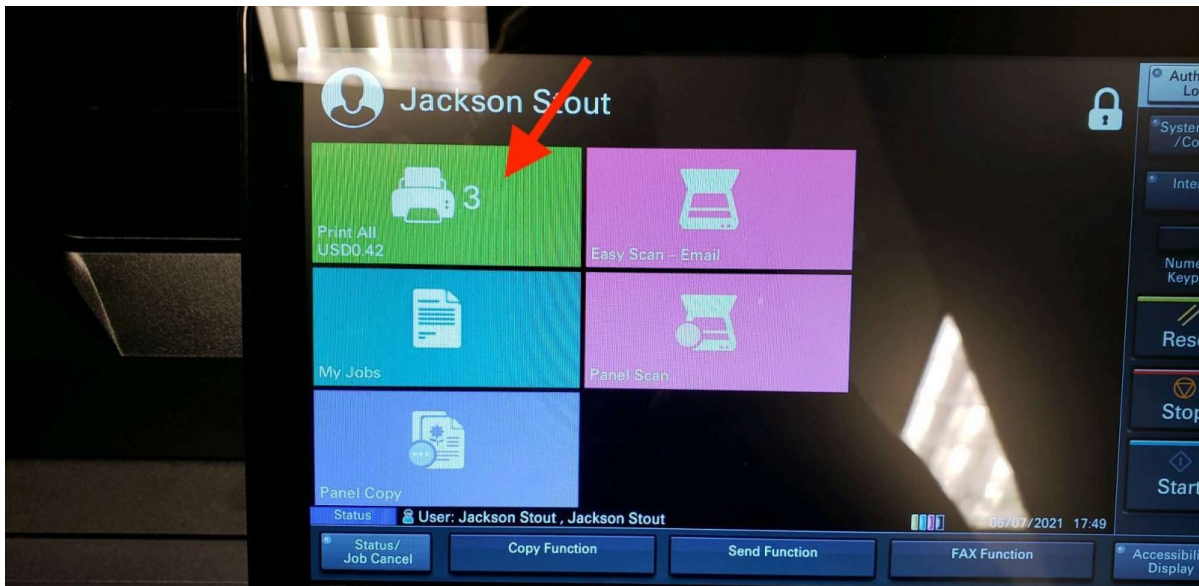
Now that the print driver and MyQ are installed you are ready to start printing!

Choose the KW_Agent Printer from the print dialog and press print. The green window in the bottom right will open asking for your pin code. type in your pin code and press Login.

KEY CONCEPT: Users no longer print directly to a KW printer. All print jobs are now going to a network queue named "KW_Agent". Once you send the print job to the queue, approach ANY of the new Kyocera printers . Use your copy code to logon to the copier. Your job will be waiting for you. Press the green Print All button and your job will finish.



Type in your accounting code in the "Accounting field"



Mac - Install Guide

Use the list at the top of the page to download the driver for the market center you are at.

Important Note: Click on images to enlarge.

Important Note: It is recommended to use Safari to download the installer.

After clicking on the download icon click the application and continue to run the installer.

 **AOT Support**

HomeDownloadsHelp

Keller Williams

Rawls Group Downloads

MC178 – KWAN – East Cobb

 Windows Mac

 MyQ

MC247 – KWAP – Dunwoody

 Windows Mac

 MyQ

MC271 – KWPR – Brookhaven

 Windows Mac

 MyQ

MC156 – KWFA – Sandy Springs

 Windows Mac

 MyQ

MC372 – KWCS – Cityside

 Windows Mac

 MyQ

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On the warning message click "Open" then on the installer window Click the box for your Market Center, once the progress bar fills you can close the application.

